

## **Ipswich Art Gallery Shop**

### **RETURNS & EXCHANGE TERMS**

Is your purchase not quite right? Return your items to IAG Shop within 30 days of the original purchase date and our staff will assist you with exchanges and returns.

If you have changed your mind about your purchase, we will exchange items with presentation of the original purchase receipt. We do not issue refunds for change of mind purchases.

Items must be returned in original sealed packaging, unopened, undamaged and in a saleable condition. Due to hygiene reasons, there are no returns on jewellery.

If an item you purchased is faulty, we will issue a full refund or exchange as requested by you where proof of purchase has been provided. Refunds will be issued in the same form as the original payment.